Bill Sheppard 1255 Polk #21 San Francisco CA 94109

Sep 4th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

We chose a competitive DSL provider (Sonic) specifically BECAUSE it is locally-owned/ locally operated and provides one-on-one personalized customer service at reasonable cost.

This is in stark contrast to an aloof corporate monopoly that regards its customer base solely as a captive resource to be exploited and gouged.

Sonic, as a bonus, also provides telephone landline as a valuable backup for when cell service is down.

Bill Sheppard